

HALTON REGION PUBLIC HEALTH • Office of the Medical Officer of Health

TEL: 905-825-6000 • TOLL FREE: 1-866-442-5866 • FAX: 905-825-1444

TO: Halton Physicians, Nurse Practitioners, Emergency Departments, other Healthcare Providers

FROM: Dr. Joanna Oda, Associate Medical Officer of Health

DATE: February 28, 2023

RE: Upcoming Changes to Vaccine Delivery and Pick-up Options

QUICK FACTS

- Due to COVID-19 gathering restrictions and construction at Halton Regional Centre, Halton Region Public Health has been paying for all vaccine deliveries. With the ease of COVID-19 restrictions and upon completion of construction, facilities will have a choice in how to receive their vaccines.
- Starting in the late spring/early summer, healthcare providers can choose to:
 - Continue having vaccines couriered to their facility. The facility would now be responsible for the cost of approximately \$35/delivery, or
 - Pick up vaccines at the Halton Regional Centre at 1151 Bronte Road in Oakville during specific days and times.

KEY MESSAGES FOR HEALTHCARE PROVIDERS

- Facilities are not required to use the vaccine courier, but many find that this is a convenient option that saves staff time and expenses. The vaccine courier service also uses temperature-controlled vans. This helps to ensure that cold chain is maintained during transportation.
- Facilities will need an account with Critical Path to continue using this service. Vaccine delivery charges will be billed to this account.
- Facilities can set up an account with Critical Path by completing an [Account Activation Form](#). Completed forms must be emailed to ar@criticalpath.ca. Facilities are encouraged to set up their account right away.
- If you have questions about the account setup process contact Critical Path at ar@criticalpath.ca or 905-212-8333.
- Immunization Services is phasing out the use of the vaccinedepot@halton.ca email address. For inquiries about vaccine orders, please email accesshalton@halton.ca or call 311.

ADDITIONAL RESOURCES

- [Vaccine Information for Physicians](#) webpage
- [Vaccine Distribution](#) schedule

Please report all suspected/confirmed cases of [Diseases of Public Health Significance](#) (only report COVID-19 cases occurring in high-risk settings) to Public Health immediately by calling 311, 905-825-6000 or toll free at 1-866-442-5866.

PLEASE PROVIDE A COPY TO ALL PHYSICIANS IN YOUR OFFICE AND/OR POST IN EMERGENCY DEPARTMENTS AND PHYSICIAN LOUNGES. IF YOU HAVE ANY ISSUES WITH THIS ATTACHMENT, PLEASE EMAIL DOCTORS@HALTON.CA.