

HALTON REGION PUBLIC HEALTH • Office of the Medical Officer of Health

TEL: 905-825-6000 • TOLL FREE: 1-866-442-5866 • FAX: 905-825-1444

TO: Halton Physicians, Nurse Practitioners, Emergency Departments

FROM: Dr. Joanna Oda, Associate Medical Officer of Health

DATE: October 16, 2020

RE: Move to Online Ordering and Courier Delivery for Influenza, Routine and Special/High-Risk Vaccines

---

## QUICK FACTS

- Halton Region Public Health is changing two key services related to vaccine ordering and distribution:
  - **All vaccine ordering will be transitioning to an [online order process](#).** Fax/paper orders will no longer be accepted after November 30, 2020.
  - **All vaccines will be delivered by courier service.** Vaccine delivery began with the first two allotments of influenza vaccine. Beginning November 2020, routine and special/high-risk vaccine orders will also be delivered by courier to healthcare providers. The complete delivery schedule is attached, and can be accessed on the [Vaccine Information for Physicians](#) webpage.

## KEY MESSAGES FOR HEALTHCARE PROVIDERS

- Due to the COVID-19 Pandemic, Halton Region Public Health is expanding online vaccine ordering and implementing a vaccine courier service to minimize the need for in-person visits at the Halton Regional Centre (1151 Bronte Road, Oakville).
- Starting the week of November 2, delivery of all vaccine orders (i.e. influenza, routine, and special/high-risk) in each municipality within Halton will be as follows:
  - Tuesday, November 3 (and then biweekly thereafter) – delivery to Burlington providers
  - Wednesday, November 4 (and then biweekly thereafter) – delivery to Oakville providers
  - Tuesday, November 10 (and then biweekly thereafter) – delivery to Milton providers
  - Wednesday, November 11 (and then biweekly thereafter) – delivery to Halton Hills providers
- Offices must have a staff person present on scheduled delivery dates to receive the vaccine order between 9 a.m. and 4 p.m. If providers/staff are not going to be present on the delivery date, email [vaccinedepot@halton.ca](mailto:vaccinedepot@halton.ca) for options.
- There will be limited availability for urgent pick-up at the Halton Regional Centre on Tuesdays 8 a.m. to 10 a.m.
- If you have an existing arrangement with a courier service to deliver vaccines, you will need to check your contract or service agreement to determine whether you can use Halton's vaccine courier.

## ADDITIONAL RESOURCES

- Frequently Asked Questions related to ordering vaccines online and vaccine delivery, and the new vaccine courier schedule (November 2020 through March 2021) are all available at the [Vaccine Information for Physicians](#) page on [www.halton.ca](http://www.halton.ca)

Please report all suspected/confirmed cases of [Diseases of Public Health Significance](#) to Public Health immediately by calling 311, 905-825-6000 or toll free at 1-866-442-5866.

PLEASE POST IN EMERGENCY DEPARTMENTS AND PHYSICIAN LOUNGES – IF YOU CAN'T ACCESS HYPERLINKS OR DIDN'T RECEIVE IN FULL, PLEASE EMAIL [DOCTORS@HALTON.CA](mailto:DOCTORS@HALTON.CA) FOR ELECTRONIC COPY.

## Halton Region Public Health Vaccine Delivery Schedule

| Order by Wednesday before<br>4 p.m.                                                                                                                                                                      | South Halton Delivery                                            |                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|------------------------------------------------------------------|
|                                                                                                                                                                                                          | <b>BURLINGTON</b><br>Tuesday delivery<br>between 9 a.m. – 4 p.m. | <b>OAKVILLE</b><br>Wednesday delivery<br>between 9 a.m. – 4 p.m. |
| Wednesday, October 28, 2020                                                                                                                                                                              | Tuesday, November 3, 2020                                        | Wednesday, November 4, 2020                                      |
| Wednesday, November 11, 2020                                                                                                                                                                             | Tuesday, November 17, 2020                                       | Wednesday, November 18, 2020                                     |
| Wednesday, November 25, 2020                                                                                                                                                                             | Tuesday, December 1, 2020                                        | Wednesday, December 2, 2020                                      |
| Wednesday, December 9, 2020                                                                                                                                                                              | Tuesday, December 15, 2020                                       | Wednesday, December 16, 2020                                     |
| <p><b>South Halton delivery resumes week of January 11, 2021. For urgent orders, pick up at 1151 Bronte Rd. Tuesday, January 5, 2021 8-10 a.m. Please order by: <u>Monday, December 21, 2020</u></b></p> |                                                                  |                                                                  |
| <p><b>Please note: Vaccine order processing and delivery will be unavailable Thursday, December 24 2020 through Monday, January 4, 2021</b></p>                                                          |                                                                  |                                                                  |
| Wednesday, January 6, 2021                                                                                                                                                                               | Tuesday, January 12, 2021                                        | Wednesday, January 13, 2021                                      |
| Wednesday, January 20, 2021                                                                                                                                                                              | Tuesday, January 26, 2021                                        | Wednesday, January 27, 2021                                      |
| Wednesday, February 3, 2021                                                                                                                                                                              | Tuesday, February 9, 2021                                        | Wednesday, February 10, 2021                                     |
| Wednesday, February 17, 2021                                                                                                                                                                             | Tuesday, February 23, 2021                                       | Wednesday, February 24, 2021                                     |
| Wednesday, March 3, 2021                                                                                                                                                                                 | Tuesday, March 9, 2021                                           | Wednesday, March 10, 2021                                        |
| Wednesday, March 17, 2020                                                                                                                                                                                | Tuesday, March 23, 2021                                          | Wednesday, March 24, 2021                                        |

## Halton Region Public Health Vaccine Delivery Schedule

| Order by Wednesday<br>before 4 p.m.                                                                                                                                                                 | North Halton Delivery                                 |                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------|
|                                                                                                                                                                                                     | MILTON<br>Tuesday delivery<br>between 9 a.m. – 4 p.m. | HALTON HILLS<br>Wednesday delivery<br>between 9 a.m. – 4 p.m. |
| Wednesday, November 4, 2020                                                                                                                                                                         | Tuesday, November 10, 2020                            | Wednesday, November 11, 2020                                  |
| Wednesday, November 18, 2020                                                                                                                                                                        | Tuesday, November 24, 2020                            | Wednesday, November 25, 2020                                  |
| Wednesday, December 2, 2020                                                                                                                                                                         | Tuesday, December 8, 2020                             | Wednesday, December 9, 2020                                   |
| Wednesday, December 16, 2020                                                                                                                                                                        | Tuesday, December 22, 2020                            | Wednesday, December 23, 2020                                  |
| <b>North Halton delivery resumes week of January 18, 2021. For urgent orders, pick up at 1151 Bronte Rd. Tuesday, January 12, 2021 8-10 a.m. Please order by: <u>Wednesday, January 6, 2021</u></b> |                                                       |                                                               |
| <b>Please note: Vaccine order processing and delivery will be unavailable Thursday, December 24 2020 through Monday, January 4, 2021</b>                                                            |                                                       |                                                               |
| Wednesday, January 13, 2021                                                                                                                                                                         | Tuesday, January 19, 2021                             | Wednesday, January 20, 2021                                   |
| Wednesday, January 27, 2021                                                                                                                                                                         | Tuesday, February 2, 2021                             | Wednesday, February 3, 2021                                   |
| Wednesday, February 10, 2021                                                                                                                                                                        | Tuesday, February 16, 2021                            | Wednesday, February 17, 2021                                  |
| Wednesday, February 24, 2021                                                                                                                                                                        | Tuesday, March 2, 2021                                | Wednesday, March 3, 2021                                      |
| Wednesday, March 10, 2021                                                                                                                                                                           | Tuesday, March 16, 2021                               | Wednesday, March 17, 2021                                     |
| Wednesday, March 24, 2020                                                                                                                                                                           | Tuesday, March 30, 2021                               | Wednesday, March 31, 2021                                     |