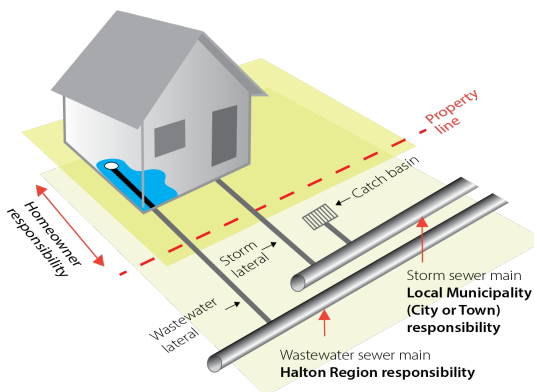


Wastewater Sewer Back-ups Financial Assistance

A back-up is caused by a blockage or storm surge in the wastewater pipe that connects your home to the Regional sewer main. If you experience a back-up, follow these steps:



Step 1

Call 311 to report the back up to Halton Region.

Step 2

Contact your property insurer. Report property damage and confirm home insurance policy coverage. Take pictures of the damage.

Step 3

Safely clean the affected area or arrange for professional cleaning.

Step 4

Apply for the Ex-gratia Grant for Public Sewer Back-ups. This \$1,000 grant can help to offset the cost of your home insurance policy deductible or help with cleanup costs.

Final

You may be eligible for the grant if a blockage occurred on the municipal side of the wastewater sewer system or if the backup was the result of a storm surge.

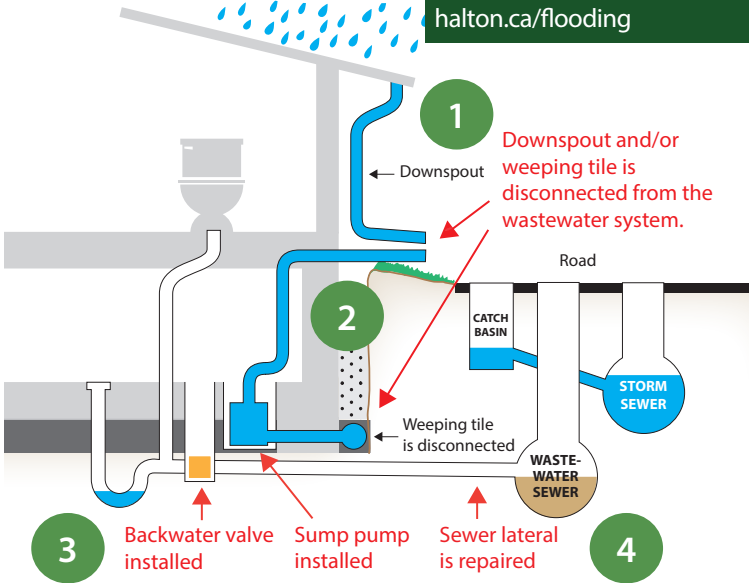
To learn more, to find additional safety information or to apply for the grant, visit halton.ca or call 311.

Protect your home from basement flooding

Halton is making it easier and more affordable to protect your home.

Halton Region's Enhanced Basement Flooding Prevention Subsidy Program offers financial support for residents who need to make the necessary improvements to protect their home from basement flooding.

For more information, visit halton.ca/flooding



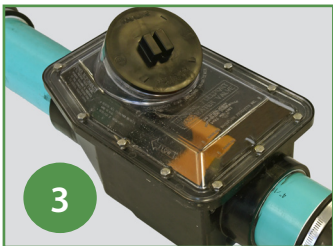
Downspout disconnection

100% subsidy up to a maximum of \$500.



Weeping tile disconnection and sump pump installation

100% subsidy up to a maximum of \$5,000.



Backwater valve installation

50% subsidy up to a maximum of \$675.



Sewer lateral repair

50% subsidy up to a maximum of \$2,000.