

Who is Responsible for Water and Wastewater Charges?

Section 398 (2) of the Municipal Act, 2001 allows a municipality to place unpaid water and wastewater fees and charges on the tax roll of the property to which these services were supplied regardless of who the consumer is.

Through its billing agent (local hydro companies), Halton Region has provided property owners the opportunity to have a third party, such as a tenant or property manager, maintain an account for water and wastewater services provided to the property. Please be advised that although billing and payment notifications are forwarded to specified account holders, any unpaid water or wastewater fees and charges will be added to the respective property's tax roll and may be collected from the property owner in the same manner as municipal taxes. In such circumstances, the outstanding fees and charges will have priority lien status under the Municipal Act, 2001.

Water and wastewater charges appear on your hydro bill. For information concerning water readings, billings and payments, please contact your local hydro office.



Transfer Of Property Ownership

When ownership of property is transferred, the local hydro must be contacted to obtain the relevant property transfer information and to request a final water meter read.

Completing these steps ensures all parties are aware of any outstanding water and wastewater balances, and other compliance issues regarding the Water Works By-law 42-04, such as the replacement of obsolete equipment. If property transfer information is not provided, all past outstanding balances and property Water Works By-law compliance issues are transferred with the property and become the responsibility of the buyer.

Going Away For A Vacation?

If you plan to be away for an extended period, consider shutting off the water to the house (except where water is used for heating purposes) by closing the shutoff valve at the water meter and opening faucets to relieve pressure in the lines.

In the absence of a central shutoff valve, close the individual valves for the water supply to toilets, sinks, tubs, and washing machines.

Should a plumbing problem occur in your absence, these simple measures could protect your property from costly damages associated with a water leak.

To arrange for account payments during your extended absence, contact your local hydro provider between 8:30 a.m. and 4:30 p.m. Monday through Friday.



Halton Region

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